



## Purpose

This document provides you with key information about this financial product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

## Product

**Name of Product:** Contracts for Difference (“CFDs”) on Indices.

**Product Manufacture:** Coverdeal Holdings Ltd. (“Company”), the owner of domain name globtrex.com, is a licensed Cyprus Investment Firm regulated by Cyprus Securities and Exchange Commission with authorisation number 231/14 and the Financial Sector Conduct Authority (“FSCA”) in South Africa as a Financial Services Provider under license number 48993. Coverdeal Holdings Ltd. is located at Kristelina Tower, 12 Arch. Makarios III Avenue Office 201, 2nd Floor, Mesa Geitonia 4000 Limassol, Cyprus. Our telephone number is +357 25 63 50 40. Further information about Coverdeal and our products can be found at <https://globtrex.com/product-specifications/>

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## Alert

**You are about to purchase a product that is not simple and may be difficult to understand**

### What is this product?

#### Type

This document is not specific to a particular product but it relates to products known as “Contracts for Difference on Indices” or “CFDs on Indices”. CFDs are tradable instruments that allow you to obtain an indirect exposure to an underlying asset (see below). CFDs are leveraged products, enabling investors to make transactions with only a small margin (deposit). The underlying asset is never actually owned by you and your profit or loss is determined by the difference between the buying and the selling price of the CFDs, minus any relevant costs (detailed below). You will make gains or incur losses as a result of price movements in the underlying asset.

#### Underlying Asset

CFDs on Indices have different type of Futures on Indices, adjusted for fair value, as underlying assets. The underlying asset is never actually owned by you and your profit or loss is determined by the difference between the buying and the selling price of the CFDs, minus any relevant costs (detailed below). You will make gains or incur losses as a result of price movements in the underlying asset.

#### What are the Futures?

Futures means a future contract which gives the buyer the obligation to purchase a specific asset, and the seller to sell and deliver the asset at a specific future date, unless such contract is terminated prior to such date for any reason. However, futures on Indices are cash settled for the price difference instead of physical delivery of the assets. Front month futures refers to the futures contract in each market with the shortest time to delivery. Futures have an expiration date.

#### What are Cash Indices?

A Cash Index consists of hypothetical portfolio of stocks, where its price is constituted by the price fluctuation of consistent shares in a percentage distribution basis. The CFDs on Indices track the performance of the related futures contract, adjusted for the fair value. The fair value is the theoretical calculation of the value of the futures contract taking into account the current index value, any dividends paid on constituent stocks and current interest rates. In other words, the fair value can show the difference between the futures price and what it would cost to own all the stocks of the particular index.

#### So, how do CFDs work?

CFDs on Indices are traded Over-The-Counter (OTC). When you enter into any order to Buy or Sell a CFD on one of our trading platforms, you trade with us as your counterparty. We are your Principal to each trade that you enter. Therefore, if your trade is profitable, we lose. If your trade is loss making, we earn a profit. Our profits or losses may be reduced by the level of hedging we may undertake to contain our trading risk. As an example – if you enter into a Buy trade for a CFD on US30 when the underlying price of US30 is USD 25,000.00 we will ask you to place a margin with us to enable you to trade. If the margin is say 1:20, this means that as a minimum you will need to place USD 1,250.00 with us. If the price of US30 goes to USD 25,040, you will profit USD 40.00, minus any relevant costs (detailed below). If it reduces to USD 24,900, you will lose USD 100.00, plus any relevant costs (detailed below). Depending on whether we apply any notifications when your account is close to margin calls, we may ask you for more money to ensure your trade / position remains open, otherwise we may be forced to close your position. You will never lose more than the Equity of your trading account as we offer Negative Balance Protection to you. For more information, please refer to our [Order Execution Policy](#).

#### Objectives

The objective of trading CFDs on Indices is to speculate on price movements (generally over the short term) in an underlying asset, without actually buying or selling the underlying future or index. Your return depends on movements in the price of the underlying future and index as well as on the size of your position. Through your trading with us, you receive the exposure to the performance of the underlying future or index, but you do not receive any ownership or other rights to the underlying future or index.

#### Intended retail investor

Trading in this product is highly speculative and involves a significant risk of loss. This product is for clients with a relatively short-term investment horizon, and is not suitable for all investors but only for those who: i) understand and are willing to bear the risks involved, including the risks associated with margin trading; ii) possess the necessary experience and knowledge about trading in derivatives and the underlying assets and have for objective hedging and speculation over a short term, and iii) are financially able to bear the risk of a total loss of their invested amounts, subject to the negative balance protection mechanism offered by the Company.

**Trading in CFDs on Indices carries high level of risk and thus can generate great profits as well as great losses. You should never invest more than you are willing to lose, as it is possible to lose all your initial investment.**

Prior to commencing trading in CFDs on Indices it is prudent to consult with this KID and evaluate whether trading the CFDs on Indices is appropriate for you

#### Term

CFDs on Cash Indices generally have no expiration date and therefore it is up to you to open and close your position. As per regulation we are required to close one or more of a retail investor’s open CFD positions when the sum of funds in the CFD trading account and the unrealised net profits of all open CFDs connected to that account falls to less than half of the total initial margin protection for all those open CFDs.

## What are the risks and what could I get in return?

### Risk Indicator

Lower Risk

Higher Risk

Typically lower  
rewards

Typically higher  
rewards

1	2	3	4	5	6	7
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### Signification of the indicator

This indicator measures the level of risk at which your investment may be exposed. The risk category is not guaranteed and may shift over time. The lowest category does not mean «risk-free».

The CFDs on Indices display a grade of 7 on a scale ranging from 1 to 7 (1 being the less risky category). They therefore exhibit (because also of leverage) the highest risk characteristics. This product does not include any protection from future market performance so you could lose all of your investment.

The Client could place Stop Loss order to limit potential losses and/or Take Profit order to collect profits.

If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from the Investor Compensation Fund (see the section 'what happens if we are unable to pay you').

The indicator shown above does not consider this protection.

### General CFD risks

- CFDs are complex financial instruments and are traded Over the Counter ("OTC"). You can only exit a position by trading with us, during the trading hours of the underlying instrument as stated on our [Website](#). You cannot transfer your open positions/trades to any other firm. It may be impossible to liquidate an existing position, to assess the value of the position arising from an off-exchange transaction or to assess the exposure to risk.
- You do not own the underlying asset. Through your trade with us, you receive by us the exposure to the performance of the underlying asset, but you do not receive any ownership or other rights to such underlying asset.
- CFDs are leveraged products. You need a small margin for getting exposure to the underlying asset. Leverage can magnify both your profits as well as your losses. Statistically, because of leverage, a significant part of clients loses because leverage amplifies losses, leading to margin calls and closures of clients' open positions. We operate a Negative Balance Protection i.e. you cannot lose more than the Equity of your trading account, however you risk losing the capital invested with us.
- CFD trading is undertaken on electronic platforms. There may be times that system or other breakdowns arise. This may affect your ability to trade, or our ability to offer continuous prices or create a need for subsequent adjustment of prices to reflect underlying exchange prices.
- CFDs on certain instruments can be highly volatile. The prices of CFDs and the underlying instruments may fluctuate rapidly and over wide ranges and may reflect unforeseeable events or changes in conditions, none of which can be controlled by us. Under certain market conditions it may be impossible for a Client's order to be executed at the declared price leading to losses.
- Prices of CFDs as well as their commercial terms like the spreads maybe varied to reflect periods of actual or expected heightened market volatility.
- Depending on the currency your trading account is denominated and the currency of the underlying instrument you trade, your final return maybe exposed to the exchange rate risk between the two currencies.
- The tax legislation of your home Member State may have an impact on your return. The above list of risks is non-exhaustive. For the Company's [Risk Disclosure Policy](#) please visit the Company's [Website](#)

### Cash Indices specific risks

Cash Indices consist of a portfolio of shares. If one or more share/s distribute dividends, according to the cap of the share/s in the portfolio, positive or negative cash dividend adjustment depending on the direction of your trade, are applied in order to neutralize the economic effect that may affect the price of the underlying Share on the ex-dividend date.

Therefore, where you have open positions that you do not wish to receive cash dividend adjustment, you shall close them before end-of-day.

A corporate action being applied on the underlying instrument. In such case, the Company reserves the right to perform any necessary adjustment to the value and/or the size of the position held on the CFD, aiming to neutralize the economic effect of the corporate action on the CFD price.

### Performance Scenarios

The performance scenarios represent general situations of changes in the prices of CFDs on US100 and the impact on the return of the Client's investment in monetary and percentage terms. These scenarios are general and applicable to the range of CFDs on Indices offered by the Company. The example below involves Buying 0.1 lot ("Volume") on US100, with Contract Size of 100 when its Price is USD 6,950.00, using leverage 1:20.

In this case, margin required for this transaction is:  $\text{Volume} * \text{Contract Size} * \text{Price} / \text{Leverage} = 0.1 * 100 * 6950 / 20 = 3,475 \text{ USD}$

Scenario	Invested (USD)	Open Price	Close Price	One day Swaps (USD)	Net Profit/Loss (USD)	% change in equity
Favourable	3475.00	6950	7050	-10	990	28.50%
Moderate	3475.00	6950	7005	-10	540	15.50%
Unfavourable	3475.00	6950	6895	-10	-560	16.10%
Stress	3475.00	6950	6800	-10	-1510	43.50%

The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products.

The scenarios presented are an estimate of future performance and are not exact indicators. Your profits and losses will vary depending on how the underlying market performs and how long you keep the position open. The figures shown assume that USD is your base currency. The figures do not take into account your personal tax situation, which may also affect how much you can make. This performance scenario assumes you only have one position open, and does not take into account the negative or positive cumulative balance you may have if you have multiple open positions with us.

**Market developments in the future cannot be accurately predicted. The scenarios shown are only an indication of some of the possible outcomes based on recent returns. Actual returns could be lower.**

**What happens if the Company is unable to pay out?**

For CFDs on underlying assets, in case of our financial default you may seek compensation from the Investor Compensation Fund (“ICF”) of Cyprus Investment Firms. The maximum compensation is Euro 20,000 irrespective of number of account held. ICF Rules apply, including with respect to your categorization and eligibility. In general, retail clients are covered by the ICF.

**Fees and Charges**

- The charges you pay are used to cover the costs of our operational activities, including the costs of obtaining market / price data from the underlying exchanges, the staff costs, our regulatory license costs, our funding costs as well as the marketing and distribution costs.
- We may also have trading gains from the trades that you enter with us.
- We do not pay any interest on any clients’ money you may have in your account with us.
- Please consult your own advisor to understand the nature of our below costs and charges:

One-off Cost at the time of your trade	Spreads	Spread is the difference, usually indicated in pips, between the Bid and Ask price and reflects, in part, the spread of the underlying assets. The spread values vary for different accounts and depends on the volatility and liquidity of the underlying assets. Please refer to our <a href="#">Website</a> for more information on the spreads cost of which may be substantial.
On-going costs	Swaps	Swaps are the fees for keeping the position opened over-night. Swaps for the opened positions are calculated at 23:59:59 – 00:00:00 (EET), Monday to Friday. These are ongoing fees for as long as you have open trades with us. Swap rates are based on market interest rates, which may vary from time to time and are subject to changes according to Company’s liquidity providers’ rates. For position opened on Friday and closed on Monday triple swap is charged from Friday to Monday night as it includes the charge for the weekend. Swap rates for different instruments can be found on our <a href="#">Website</a> . <u>Please see our swap calculation formula below:</u> Number of lots x Contract size x Swap rate x Number of nights = Swap value. Example: 1 x 1000 X -0.00128 x 3 = -3.84
	Dividend	Cash Indices consist of a portfolio of shares. If one or more share/s distribute dividends, according to the cap of the share/s in the portfolio, positive or negative cash dividend adjustment depending on the direction of your trade, are applied in order to neutralize the economic effect that may affect the price of the underlying Share on the ex-dividend date. Dividends are charged on sell transactions and credited in case of buy transactions.
Incidental cost	Inactivity fee	Inactivity fee is charged after the inactivity of 1 months: 15 USD or equivalent in other currency per month.
	Currency conversion rates	Investing in CFDs with an underlying asset listed in a currency other than your base currency entails a currency risk, due to the fact that when the CFD is settled in a currency other than your base currency, the value of your return may be affected by its conversion into the base currency.

**How long should I hold it and can I take money out early?**

- You can only exit an open trade by entering into a closing trade, only with us, during the trading hours of the market of the underlying asset being made available by us on our [Website](#)
- You can request to withdraw your money at any time. We will process all withdrawal requests within 24 hours irrespective of payment method.

**How can I complain?**

You are entitled to submit a complaint at any time, where you may feel that our service has not met your satisfaction.

Where any trading or other query has not been addressed or when you wish to submit a formal complaint at the initial or a subsequent stage, you can do so by completing the [Online Complaint Form](#).

If you are not satisfied with our response to your complaint you can refer your complaint to the Financial Ombudsman of the Republic of Cyprus.

For more information please visit <http://www.financialombudsman.gov.cy>

**Other relevant information**

We recommend to read the [Terms and Conditions](#). For any questions regarding the KID or any other documents please contact us through the [Contact Us](#) page.